

## IT Development

In 2012, steady progress was made in the Bank's IT development.

**First, IT infrastructure was improved.** The Bank adopted the IT development plan for the 12th Five-Year Plan Period, setting the goal, principle and tasks. Internet access at the headquarters was expanded, thus ensuring network reliability. The Internet mail service platform was updated to offer more functions, higher efficiency and usability. The video conference system was improved to cut meeting costs and raise efficiency.

**Second, progress was made in the development and utilization of application systems.** The Bank started application systems for its overseas branches and focused on the application of its New Generation Business System (phase III) and on-line banking system to add more IT

content to its business. Major progress was made in the mobile office system, satisfying the needs of employees on business trips and facilitating quicker transaction approval. The Bank also launched a SMS platform to facilitate communication. Moreover, the Bank developed 120 office automation systems to meet its growing business needs.

**Third, information security was boosted.** Information security was rated and risk assessment was conducted before any system was put in use to ensure stable and safe system operation. Simulated bank-wide exercises were conducted to respond to IT contingency cases. Scanning of computer loopholes and monitoring of intrusions were stepped up. All these efforts ensured the security of the Bank's IT management.

